

## Cancellation policy

We have a **3 hour cancellation policy** for regular group yoga classes. For workshops, events and rentals cancellations made outside of 72 hours will be refunded. Workshop/ event/ rental cancellations inside of 72 hours are not refundable. Private class bookings require 24 hours notice for cancellation.

- **Class Passes.** If you are on a **Class Pass** your class will be deducted as if you had attended class. To avoid this charge, please make sure to cancel outside of our 3 hour cancellation window.
- **Unlimited Membership or Intro Offer.** We have a three 'strikes' policy for missed classes (without cancellation) free of charge. Your fourth "late cancel" (outside of the 3 hour window) or no-show in a month will be charged to your account at the drop in rate at the end of the month. You have 10 days to settle up any charges on your account.
- **Private Classes.** We require 24 hours notice to cancel a private Yoga Class booking. Cancellations within 24 hours of the scheduled private class will not be refunded.

For further information or questions please contact The Welcome Mat Management at [info@welcomematyoga.com](mailto:info@welcomematyoga.com)